2017

Install Guide
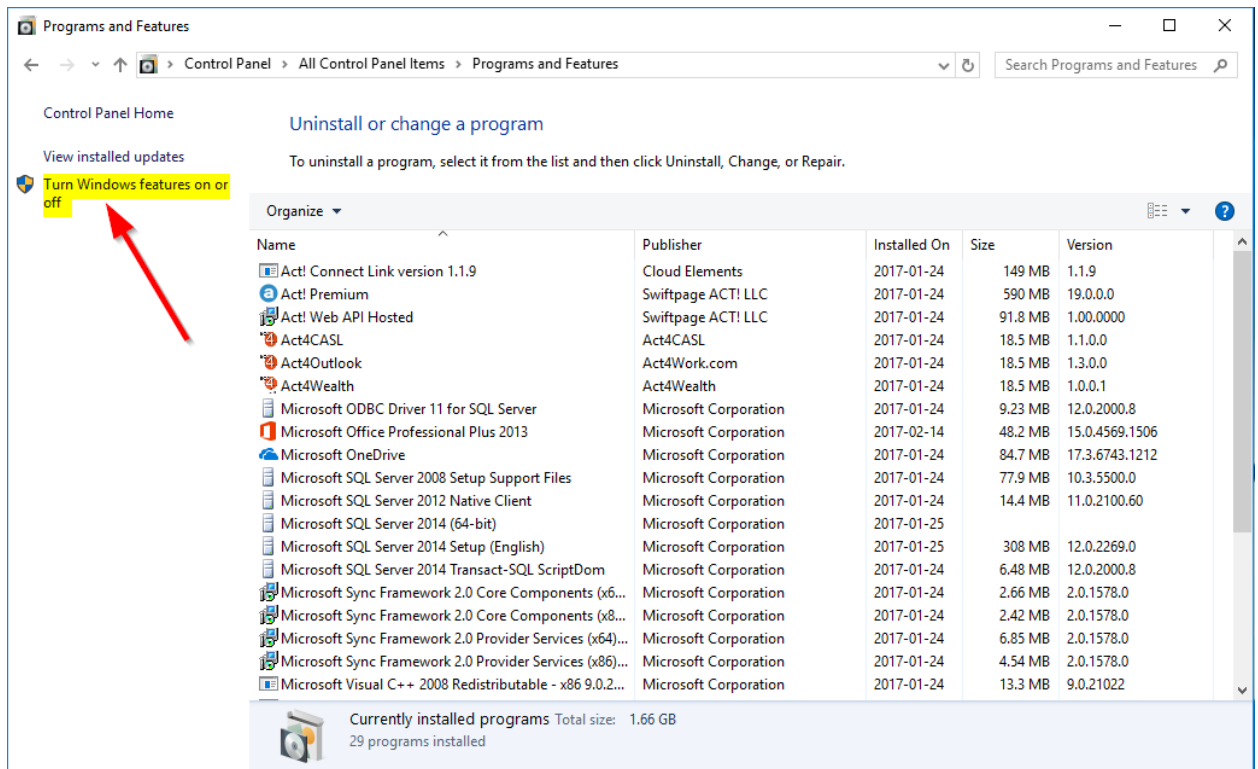
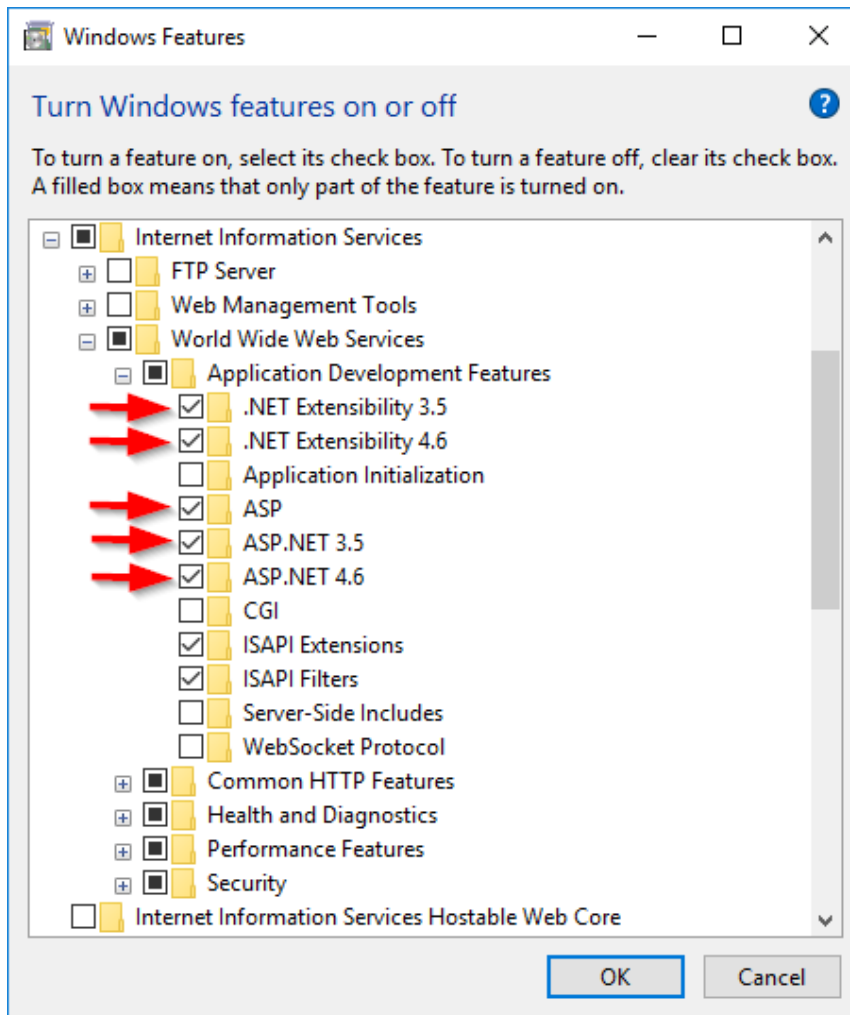act4support

James Young

Act4Work.com

1/4/2017

Act4Support Install Guide

Complete these steps **BEFORE** you install Act4Support

1. Open the **Programs and Features** by pressing the **Windows Button + R**   + R

    a. You should see the **Programs and Features** screen:
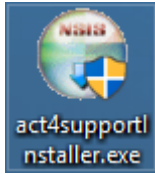
2. Click on "**Turn Windows features on or off**"

3. Click on the + beside **Internet Information Services** to expand options
   a. Expand **World Wide Web Services** then **Application Development Features** by clicking the + sign
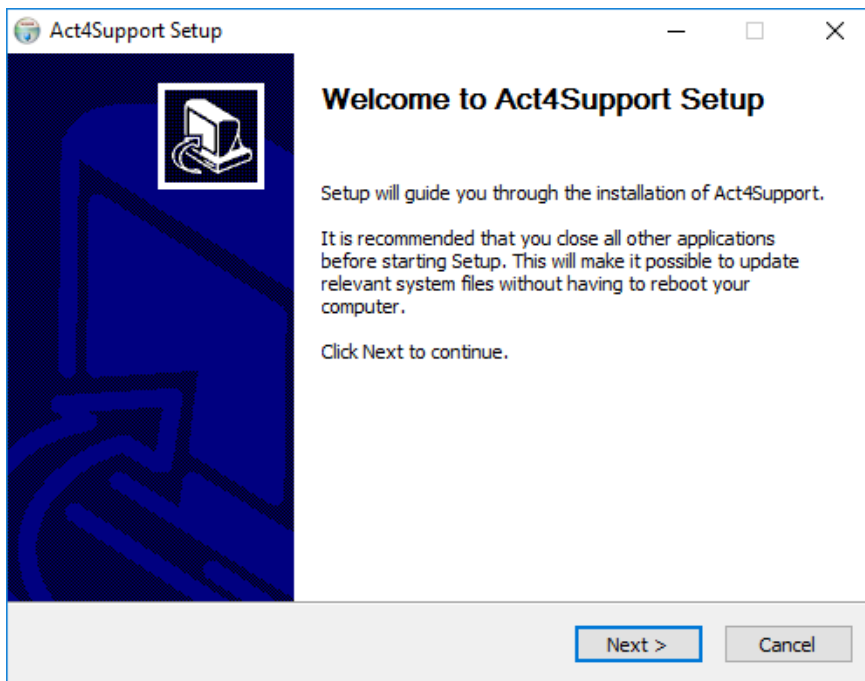   b. Place a check mark in the boxes as indicated by **Red Arrow**
   c. Click **Ok**

Complete these steps to install Act4Support

1. Download and save the Installation file to your computer
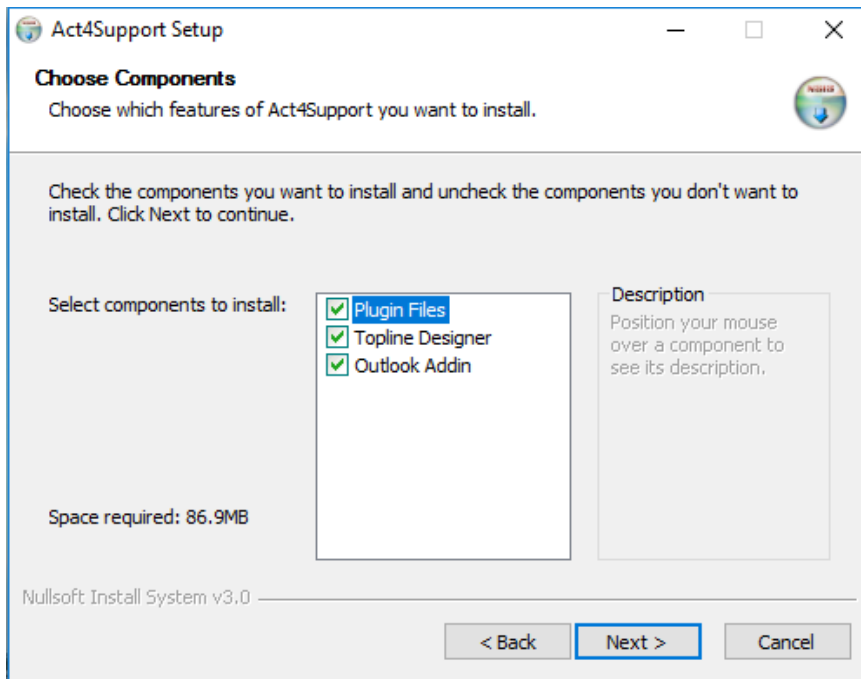

*(**Note**: After downloading, ensure the file is not **Blocked** by your AV or Windows Security. Right click on the file, Select **Properties** and click **Unblock** at the bottom of the screen, and then click **Apply**)*

2. Double click the file to launch the installation
    a. If you have any issues running the installation **Right Click** on the file and choose "**Run as Administrator**"
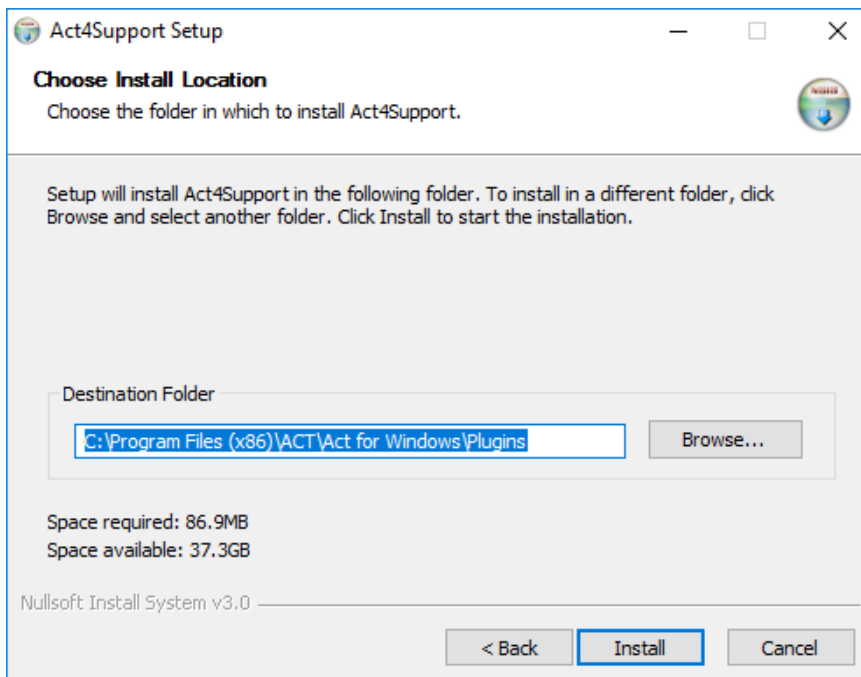

3. Click **Next**

4. Choose the features you wish to install
   a. **Note:** If this is a brand new install and you do not have Topline Designer installed, leave all the boxes checked.
5. Click **Next**

6. Click **Install** – (*DO NOT* change the Destination Folder unless Act has been installed in a different location)
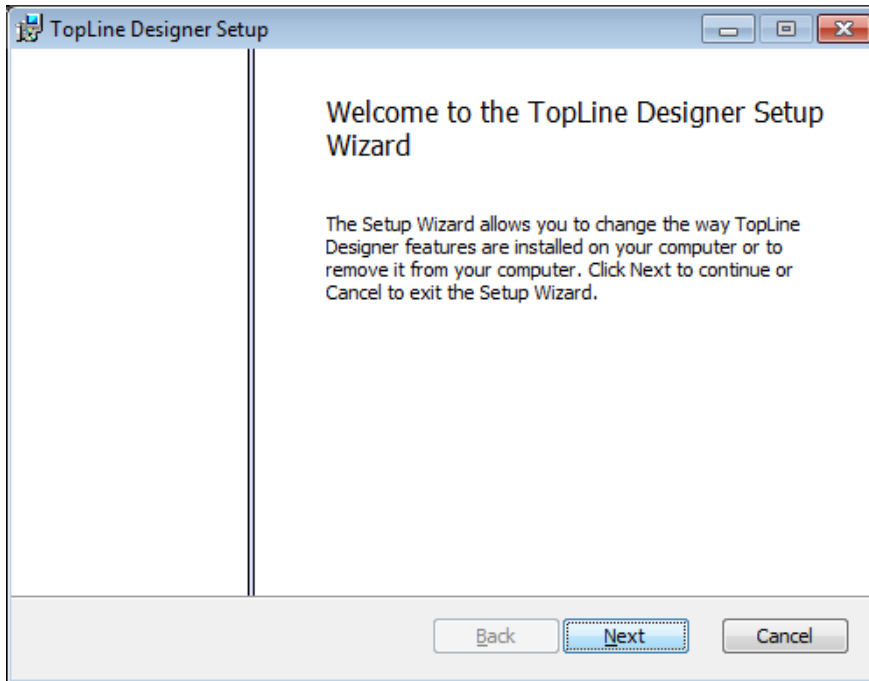
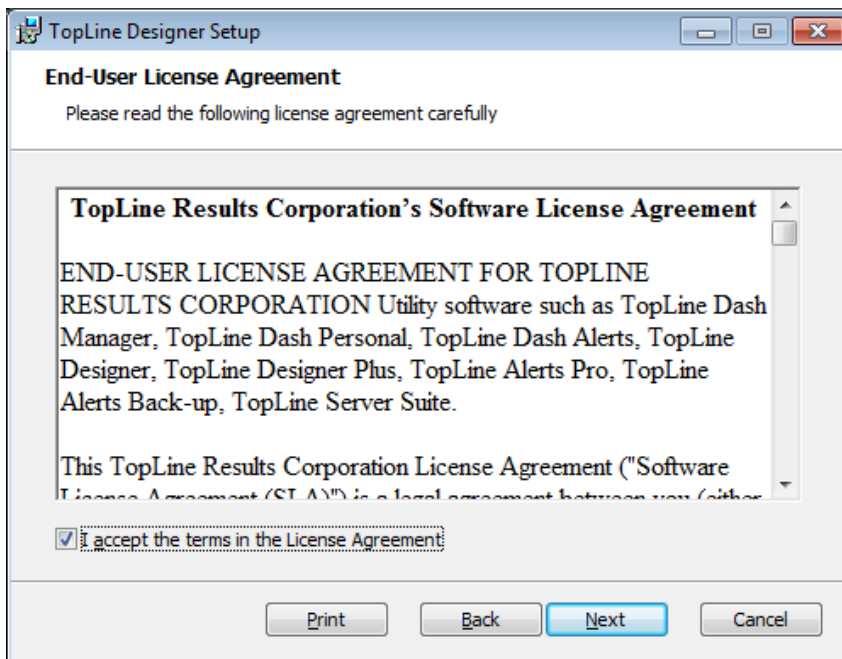Once the Install is complete the Topline Designer Install will start

http://files.toplineresults.com/toplinehelp/designerhelp/running_installation.htm

Topline Designer is a plug-in for ACT! and is only visible inside of ACT!
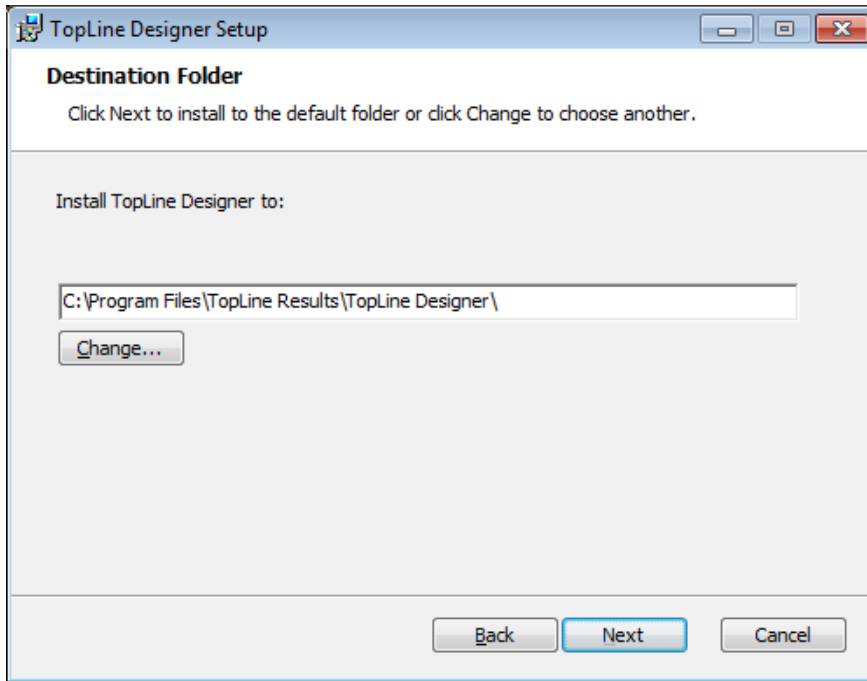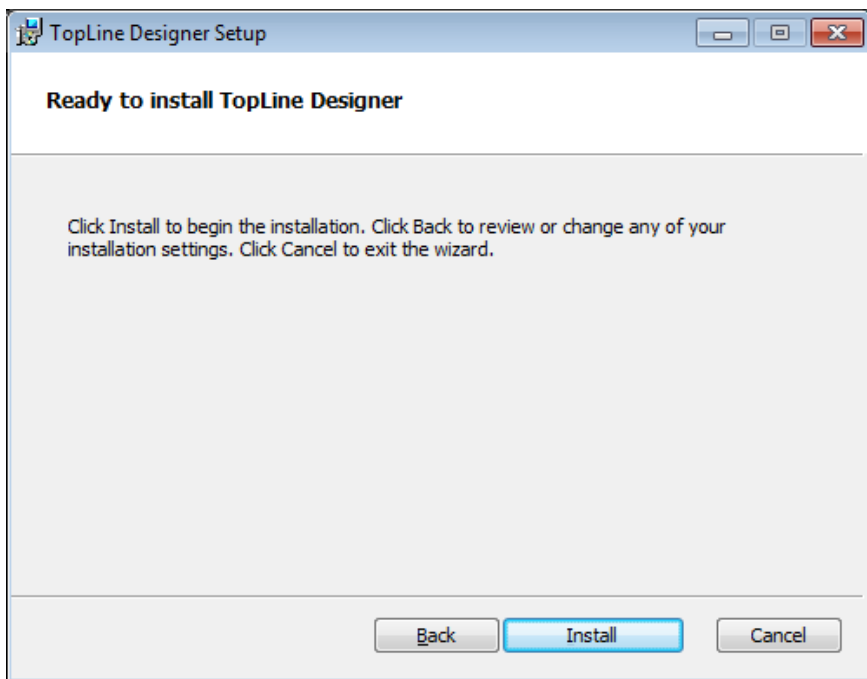
7. Click **Next**

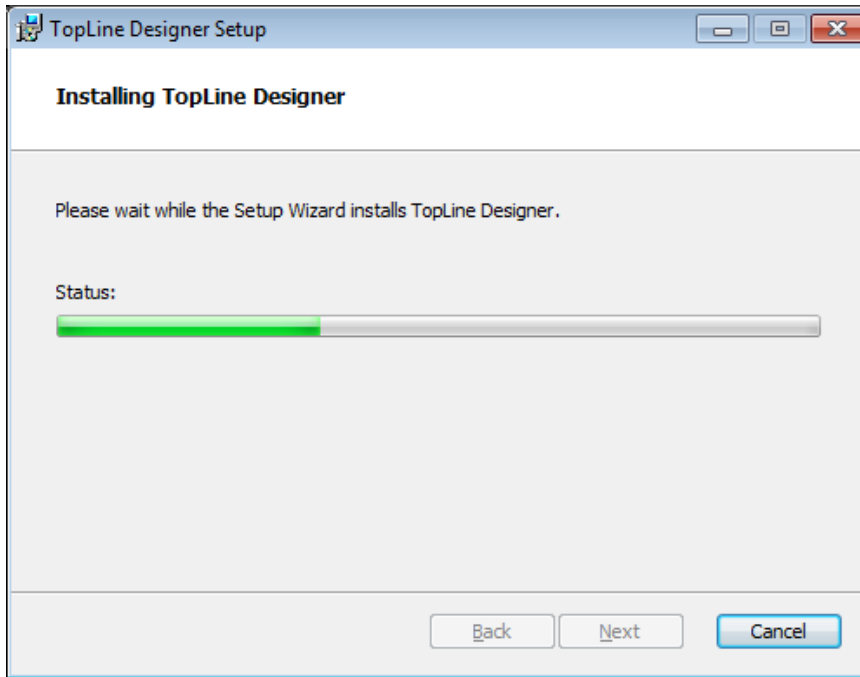8. Click **Next** - after checking the "*I accept the terms of the License Agreement*"
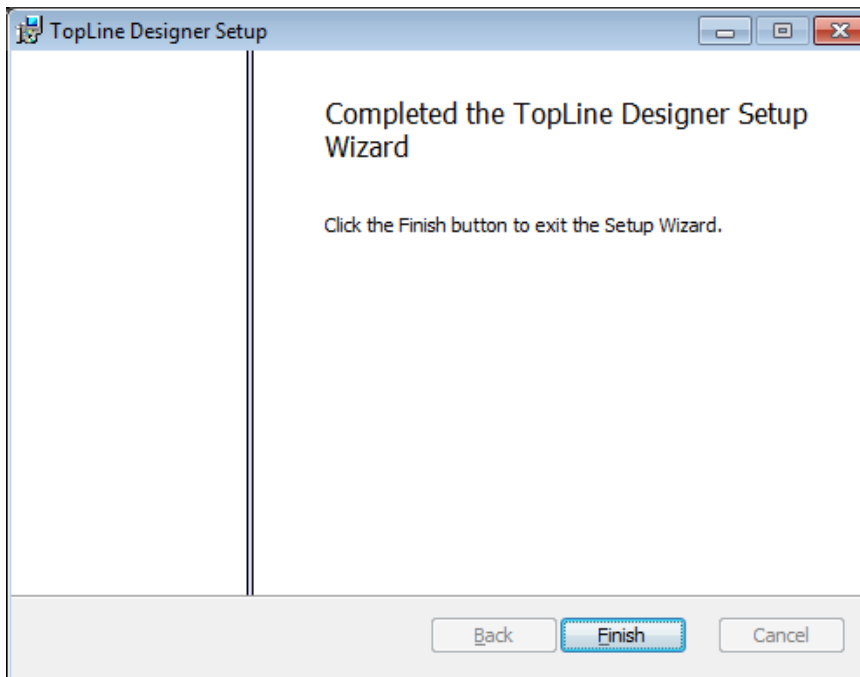
9. Click **Next**
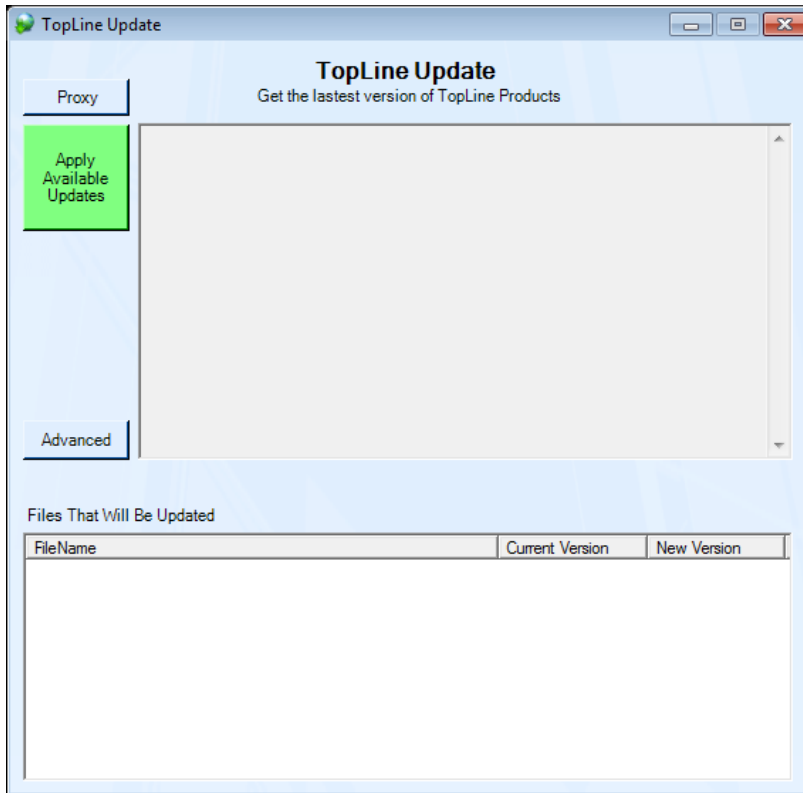

10. Click **Install**
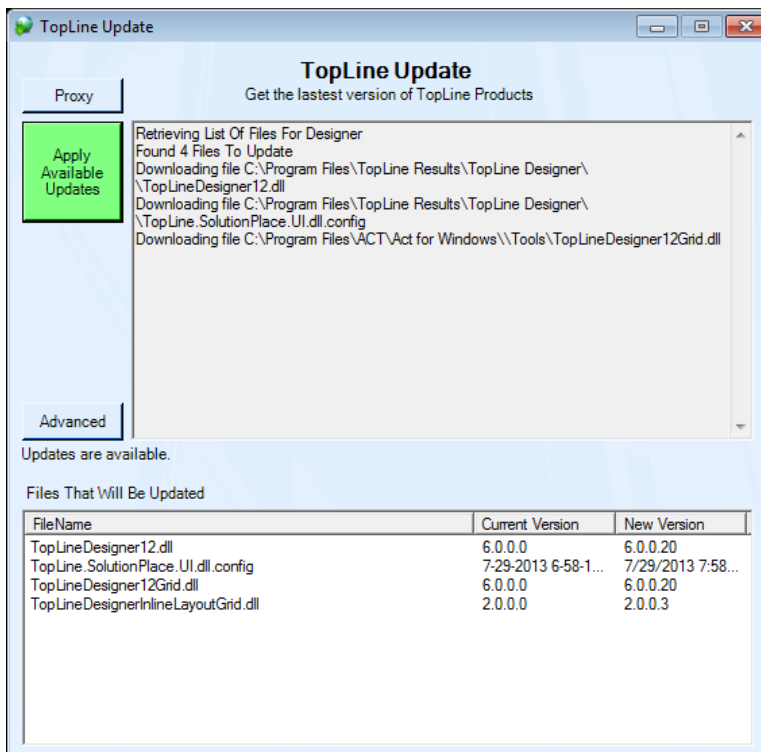
a. Installing Topline Designer – Cont.
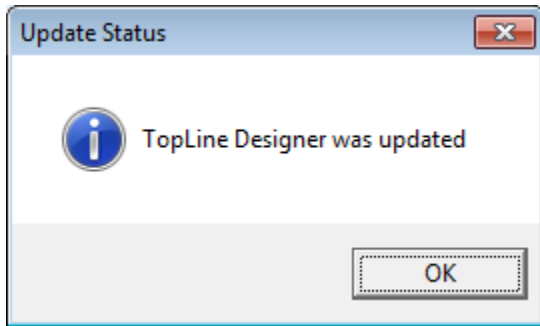

11. Click **Finish**

12. Topline Update will now launch to update to the latest files for Topline Results

13. Click **Apply Available Updates**

14. Updates will be applied – Click **OK** to complete the Topline Install

15. Click **Finish**